

From: David Preston
Sent time: 02/25/2014 02:21:04
To: Susan Todd <TODDSE@dshs.wa.gov>
Cc: Eileen Cody <Eileen.Cody@leg.wa.gov>
Frank Chopp <frank.chopp@leg.wa.gov>; Annette Cleveland <annette.cleveland@leg.wa.gov>; Barbara Bailey <barbara.bailey@leg.wa.gov>; Bruce Dammeier <bruce.dammeier@leg.wa.gov>; Charles Ross <charles.ross@leg.wa.gov>; Dawn Morrell <dawn.morrell@leg.wa.gov>; Eileen Cody <Eileen.Cody@leg.wa.gov>; Graham Hunt <graham.hunt@leg.wa.gov>; Jamie Pedersen <jamie.pedersen@leg.wa.gov>; Jan Angel <jan.angel@leg.wa.gov>; Jay Rodne <jay.rodne@leg.wa.gov>; Jim Moeller <jim.moeller@leg.wa.gov>; Joe Schmick <Joe.Schmick@leg.wa.gov>; Judy Clibborn

BCc:

Subject: Fw: DSHS Cancelled My Obamacare ~ Part II
Attachments: DSHS_nasty-gram.pdf

Susan Todd
Constituent Program Supervisor
Community Services Division
Economic Services Administration
DSHS

Susan . . . Hi again.

Couple of questions:

- 1) Who is your boss there at DSHS?
- 2) Were you planning on getting back to me on my follow-up questions below? Especially this one:

Please explain to me how you plan to notify every Washingtonian who got this letter [see attachment] that your department has made a mistake and that all the Apple Health enrollees who received this bogus letter will indeed have health care coverage through March, 2014, despite what the letter says.

I sent you an e-mail on February 13 but haven't heard back. If your answer is that your department isn't going to take any follow-up action on the letter, please just state that for the record, so I can pass that along to my readers. I can require you to answer this question (and more) through a public disclosure request and/or an appeal to the State's Ombudsman for health care. I'm hoping I won't have to go that route.

In any event, this is an unfolding story, so I'll give you until Friday to get something back to me, and if I don't hear from you, I'll go the PDR-Ombudsman route, with a note to your supervisor about why I'm doing that. Thanks.

The story thus far: <http://roominate.com/blog/2014/health-insurance-why-is-this-so-damn-hard/>

Regards,

David Preston

